System Product	System Vendor	Department	System Purpose	Types of Data Collected	Primary Custodian	System Updates
Firehouse	Xerox	EMS/Operations	Fire Records management system	Fire event information	Operations	Constantly
Mobile Eyes	Trademaster	Community Risk Reduction	Input and storage of plan review information, annual inspection tool	Contractor contact information, project addresses and plan reviews, annual business inspections, and business owners contact information	Community Risk Reduction	Constantly
Incode	Tyler Technologies	All	Accounts payable, account receivable	Invoices, PO numbers,	Finance	Constantly
NeoGov	NeoGov	HR	Job application process	Applications, resumes, certifications and licenses	HR	Once during recruitment
Web Help Desk	Solar Winds	All	IT asset inventory and trouble tickets	IT asset inventory and trouble tickets	IT	Constantly
Access	Microsoft	Arson/Fleet	Track fires which are investigated, and vehicle information	Victim and suspect information, and vehicle information	Arson	As needed
Operative IQ	EMS Technology Solutions	EMS/Logistics	Logistics inventory and narcotic tracking	Information on supplies, personal protective equipment, firefighting equipment, and narcotics	EMS/Logistics	Constantly
Knoxware	KNOX	EMS	Narcotic safe management	User codes	EMS	Constantly
Exchange	Microsoft	All	Electronic Mail	Email	IT	Constantly
Target Solutions	Target Safety	All	Training and employee information	Drivers licenses, DMV medicals, and paramedic licenses	Training	As needed
Geo Portal	Interra	Community Risk Reduction	Database for weed abatement and Community Wildfire Protection Program	Real property addresses, property owner's information, information related to inspections which include photographs, and cost information of abatement	Community Services	As Needed
Word	Microsoft	All	Document creation	Board minutes and agendas, reports, resolutions and memos	IT	As Needed

System Product	System Vendor	Department	System Purpose	Types of Data Collected	Primary Custodian	System Updates
Employment Advantage	First Advantage	HR	Credit Reporting	Credit reports for all applicants	HR	Once during recruitment
Calpers	Calpers	HR	Employee benefits and retirement information	Employee benefits and retirement information	HR	Daily
Pro WorkFlow	Proactive Software	All	Tracking projects	Track projects	Office of the Fire Chief	As needed
DaPulse	DaPulse	All	Tracking Projects	Track projects	IT	As needed
Telestaff	Kronos	All	Employee information	Employee information	Staffing / Finance	As needed
ePersonality	Highline	Finance	Payroll System	Employee information	Finance	As needed
Excel	Microsoft	All	Vehicle and invoice tracking, grants	Track vehicle smogs, mileage, invoices and vehicle accidents, grant tracking	All	As needed
eMaint	eMaint	Facilities	Facility Maintenance Program	Work requests, work orders	Facilities	Daily