

Appendix A

Sacramento Metro Fire Mission and Vision

Metro Fire Mission & Vision

Mission Statement

To provide professional and compassionate protection, education and service to our community.

Vision Statement

Forged from a long line of tradition,
we are Metro Fire -
working together to serve our community
with honor, integrity and selfless devotion to duty.

Core Values

Integrity

With honesty as our foundation, we will always do what is right.

Professionalism

A personal commitment to exceed expectations of our profession in our attitude, ability and appearance.

Teamwork

A partnership of coordinated effort based on trust, empowerment, support and communication.

Service Before Self

Recognizing and placing the needs of others before our own.

Goals

Service

We honor the public trust by exceeding expectations.

Culture

Provide a positive internal environment that promotes trust and commitment.

Financial Responsibility

Acting in the best interest of the public to provide transparent and responsible fiscal management.

Organization Efficiency

Ensure efficient use of resources in order to maximize levels of service.

Partnerships

Foster collaborative relationships to enhance service.